## **Web Search Basics**



## Berlin Chen

Department of Computer Science & Information Engineering National Taiwan Normal University



#### References:

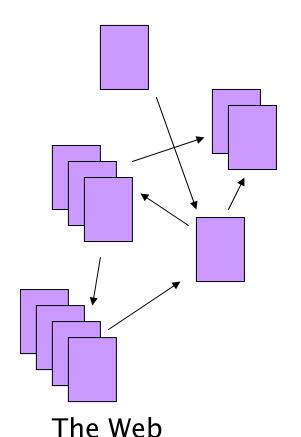
- 1. Christopher D. Manning, Prabhakar Raghavan and Hinrich Schütze, Introduction to Information Retrieval, Cambridge University Press, 2008. (Chapters 19 21 & associated slides)
- 2. Raymond J. Mooney's teaching materials
- 3. Lan Huang. A Survey on Web Information Retrieval Technologies. Available at: <a href="http://citeseer.nj.nec.com/336617.html">http://citeseer.nj.nec.com/336617.html</a>

# The World Wide Web (Web)

- Created in 1989 by Tim Berners-Lee at CERN (in Switzerland)
- An environment of accessing to interlinked and hypertext documents via the Internet
  - Client-server design for transfer text, images, videos, and other multimedia, encoded with html (hypertext markup language), via a protocol (http, hypertext transfer protocol)
    - The client side is usually a browser, a GUI environment, sending an http request to a web server (by specifying a URL, universal resource locator)
    - Asynchronous communication

http://www.ntnu.edu.tw/infomation/contact.html domain

## Web Characteristics

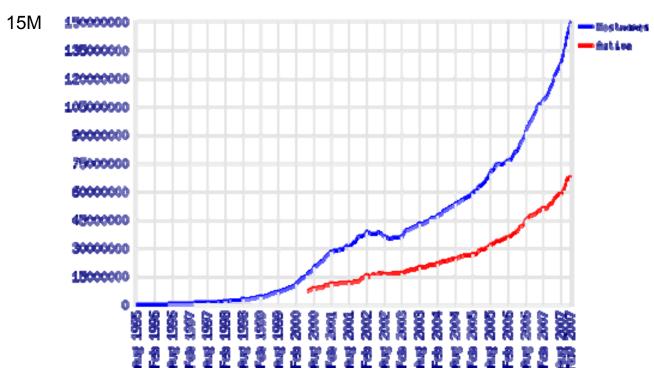


- No Control: democratization of creation and linking (publishing). Content includes truth, lies, obsolete information, contradictions
- Distributed Data: Documents spread over millions of different web servers...
- Heterogeneity: Unstructured (text, html, ...), semi-structured (XML, annotated photos), structured (databases)...
- Variety of Languages: The types of languages used are more than 100
- Large Volume: Scale much larger than previous text corpora (slowed down from initial "volume doubling every few months" but still expanding)
- Volatile Data: content can be dynamically generated and removed

• ...

# Rapid Proliferation of Web Content

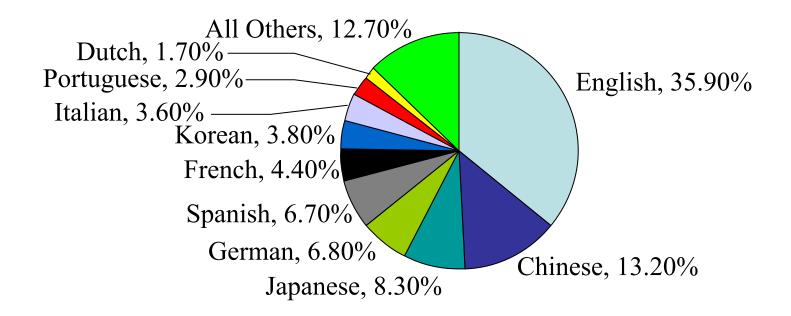
 Total Web Sites Across All Domains August 1995 -November 2007 (<a href="http://news.netcraft.com">http://news.netcraft.com</a>)



 A large fraction of growth in sites has come from the increasing number of blogging sites (in particular at Live Spaces, Blogger and MySpace) in the recent past

# Internet Users by Languages

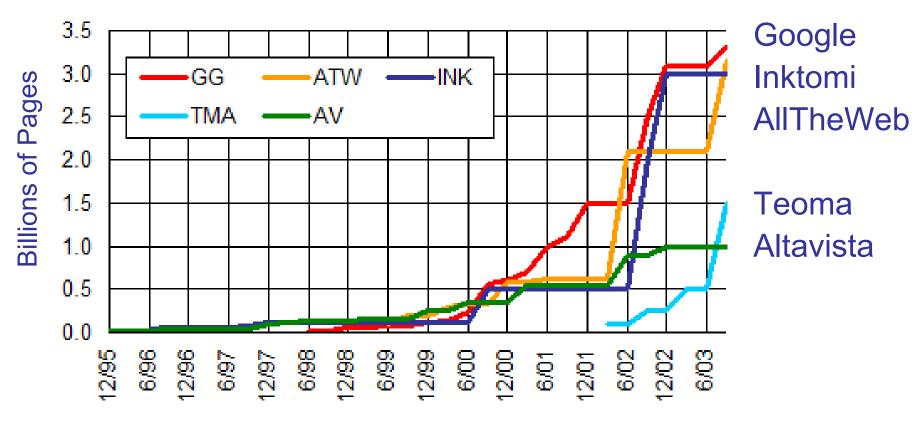
End of 2004, total 801.4 millions



## Access to Web Content

- Full-text index search engines
  - E.g., Google, Altavista, Excite, Infoseek, etc.
  - Keyword search supported by inverted indexes and ranking mechanisms
- Manual hierarchical taxonomies (directories) populated with web pages in categories
  - E.g., Yahoo!, Yam, etc.
  - Human editors assemble a large hierarchically structured directory of web pages
  - Users browse through trees of category labels

# Growth of Web Pages Indexed



SearchEngineWatch

Link to Note from Jan 2004

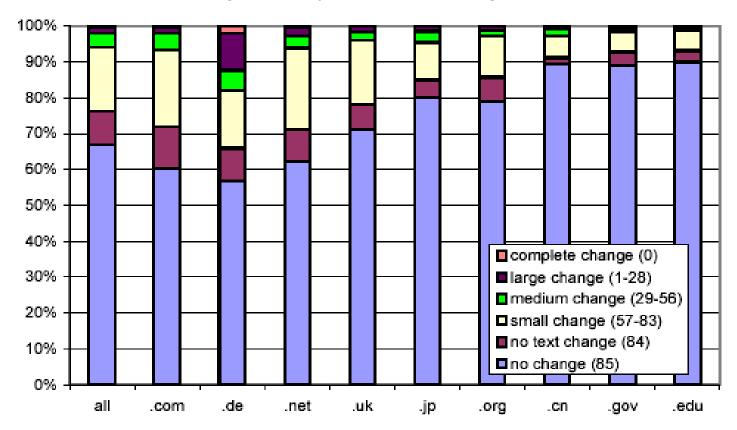
Assuming 20KB per page,

1 billion pages is about 20 terabytes of data.

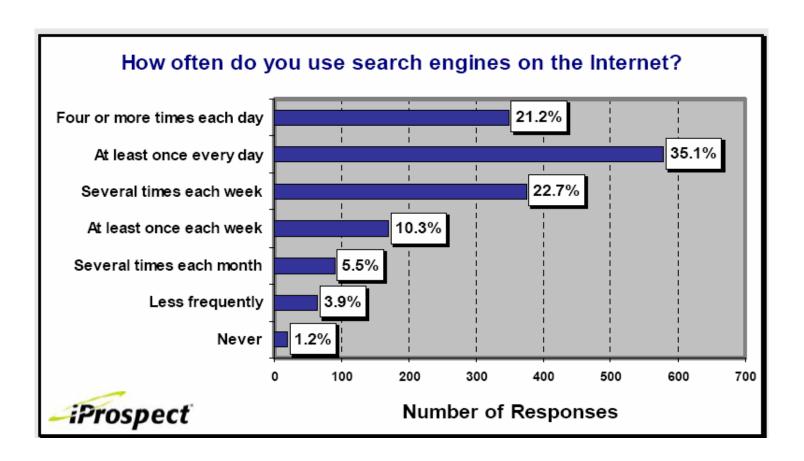
• This slide is adopted from Raymond J. Mooney's teaching materials

# Rate of Change for Web Pages

- Fetterly et al. study (2002): several views of data, 150 million pages over 11 weekly crawls
  - Bucketed into 85 groups by extent of change



# Frequency of Using Search Engines



http://www.iprospect.com

# User Query Needs (1/4)

- User query roughly fall into three categories
  - Informational want to learn about something
    - E.g., "Taroko"
  - Navigational want to go to that page
    - E.g., "China Airlines"
  - Transactional want to do something (web-mediated)
    - Purchasing a product, downloading a file or making a reservation

Discern which of these categories a query falls into can be challenging!

# User Query Needs (2/4)

### III-defined queries

- Short
  - 2001: 2.54 terms avg, 80% < 3 words
  - 1998: 2.35 terms avg, 88% < 3 words
- Imprecise terms
- Suboptimal syntax
- Low effort

## Specific behavior

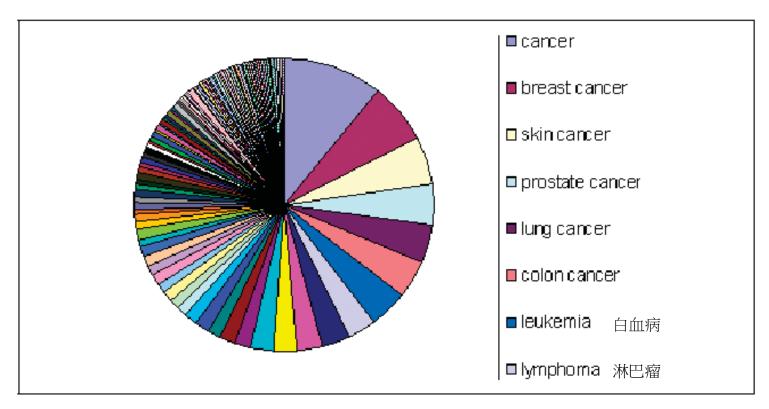
- 85% look over one result screen only (mostly above the fold)
- 78% of queries are not modified (one query/session)

#### Wide variance in

- Needs
- Expectations
- Knowledge
- Bandwidth

# User Query Needs (3/4)

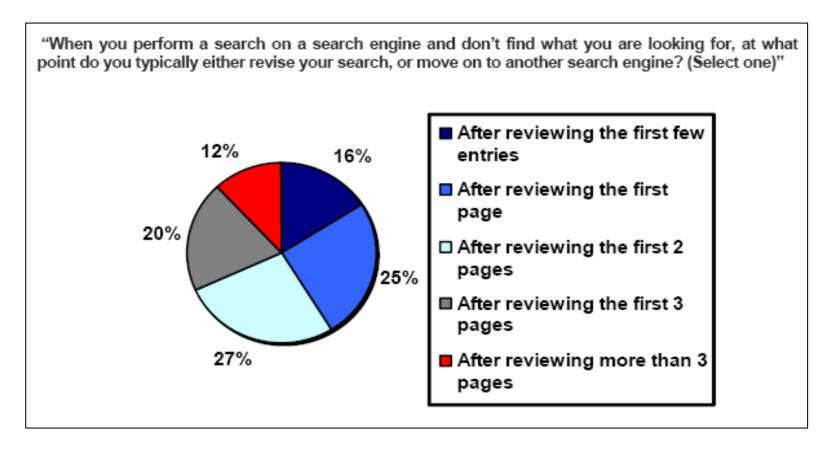
Query Distribution



Power law: few popular broad queries, many rare specific queries

# User Query Needs (4/4)

How far do people look for results?

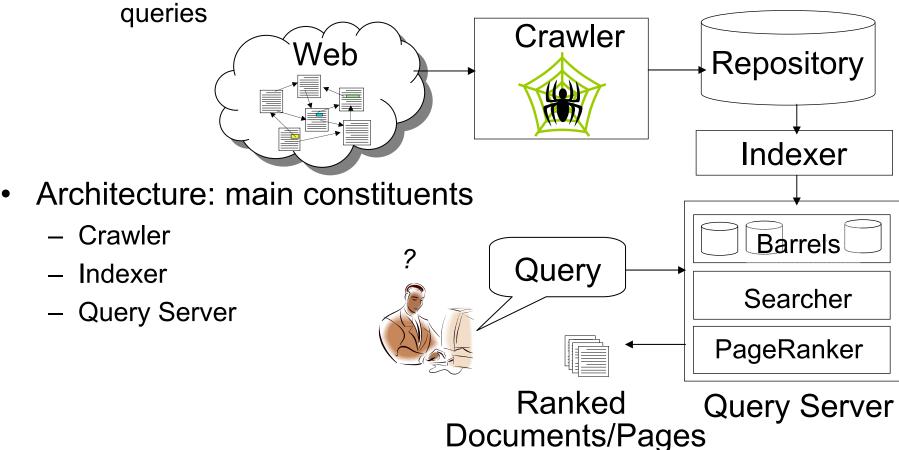


(Source: <u>iprospect.com</u> WhitePaper\_2006\_SearchEngineUserBehavior.pdf)

# Web Search Engines (1/2)

- Goal
  - Return both high-relevance and high-quality (i.e., valuable) pages

Given the heterogeneity of the Web and the ill-formed queries



# Web Search Engines (2/2)

### Crawler

- Collect pages from the Web
- Done by distributed crawlers
  - URL server sends lists of URL to be fetched by crawlers
  - Store server compresses and stores pages (full HTML texts) into a repository
    - Duplicate content detection

### Indexer

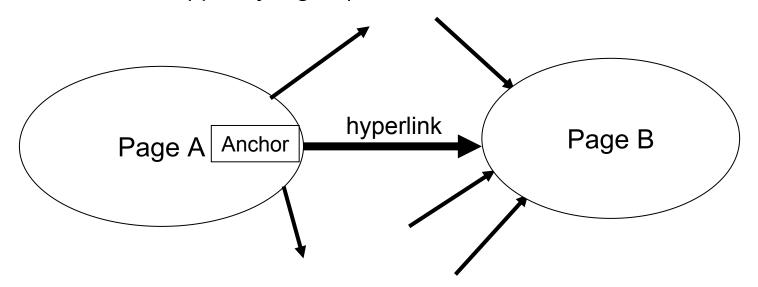
 Process the retrieved pages/documents and represent them in efficient search data structures (inverted files)

### Query server

 Accept the query from the user and return the result pages by consulting the search data structures

# Hyperlink and Anchor Text (1/2)

- Web as a Directed Graph Two intuitions
  - Hyperlinks from a web page as a form of conferral of authority
    - I.e., A hyperlink between pages denotes author perceived relevance (quality signal)



- The anchor (text) of the hyperlink describes the target page (textual context)
  - A short summary of the target page

<a href="http://www.acm.org./jacm/"> Journal of the ACM </a>

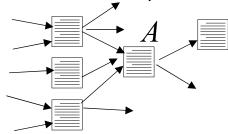
# Hyperlink and Anchor Text (2/2)

 When indexing a document D, include anchor text from links pointing to D

links pointing to D a derogatory anchor text The evil empire for computer industry Armonk, NY-based computer giant IBM announced today www.ibm.com Big Blue today announced Joe's computer hardware links record profits for the quarter Compaq HP **IBM** 

# PageRank Algorithm

- Proposed by L. Page and Brain, 1998
- Notations
  - A page A has pages  $T_1 \dots T_n$  which point to it (citations)
  - − d range from 0~1, a damping factor (Google sets to be 0.85)
  - C(A): Number of links going out of page A



PageRank of a page A

$$PR\left(A\right) = \left(1 - d\right) + d\left(\frac{PR\left(T_{1}\right)}{C\left(T_{1}\right)} + \cdots + \frac{PR\left(T_{n}\right)}{C\left(T_{n}\right)}\right)$$

- PageRank of each page is randomly assigned at the initial iteration and its value tends to be saturated through iterations
- A page with a high PageRank value
  - Many pages pointing to it
  - Or, there are some pages that point to it and have high PageRank values

# Business Models for Web Search (1/3)

- Advertisers pay for banner ads (advertisements) on the site that do not depend on a user's query
  - CPM: Cost Per Mille (thousand impressions). Pay for each ad display
  - CPC: Cost Per Click. Pay only when user clicks on ad
  - CTR: Click Through Rate. Fraction of ad impressions that result in clicks throughs. CPC = CPM / (CTR \* 1000)
  - CPA: Cost Per Action (Acquisition). Pay only when user actually makes a purchase on target site
- Advertisers bid for "keywords". Ads for highest bidders displayed when user query contains a purchased keyword
  - PPC: Pay Per Click. CPC for bid word ads (e.g. Google AdWords)
- This slide is adopted from Raymond J. Mooney's teaching materials

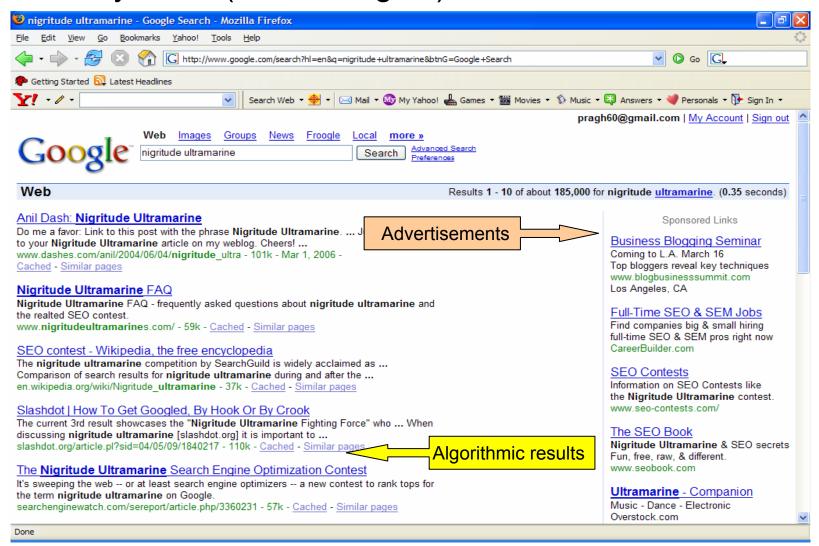
# Business Models for Web Search (2/3)

Paid banner ads (news portal)



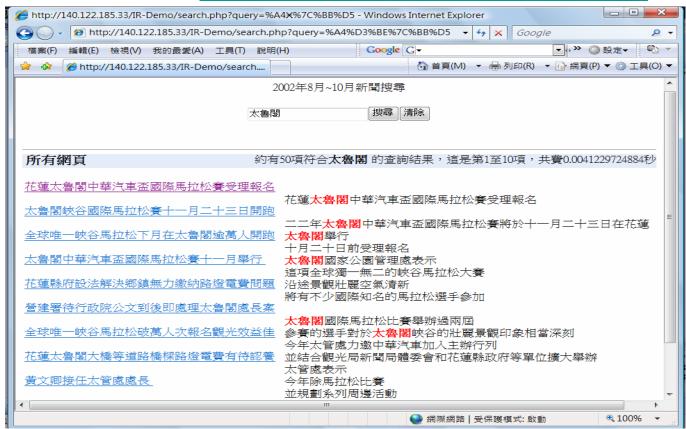
# Business Models for Web Search (3/3)

Bid keywords (search engine)



## Final Project Description

Reference site: <a href="http://140.122.185.33/IR-Demo/">http://140.122.185.33/IR-Demo/</a>



- Contact TA for details of Corpus and Internet/Web Application Programs
- Project Due: 25 Jan. 2008