Web Search Basics



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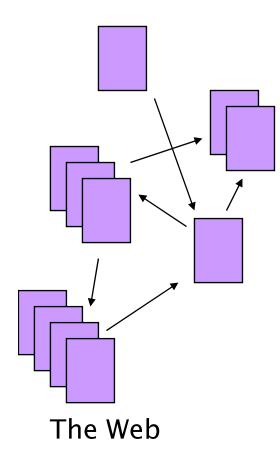
References:

- 1. Christopher D. Manning, Prabhakar Raghavan and Hinrich Schütze, Introduction to Information Retrieval, Cambridge University Press, 2008. (Chapters 19 21 & associated slides)
- 2. Raymond J. Mooney's teaching materials
- 3. Lan Huang. A Survey on Web Information Retrieval Technologies. Available at: http://citeseer.nj.nec.com/336617.html

The World Wide Web (Web)

- Created in 1989 by Tim Berners-Lee at CERN (in Switzerland)
- An environment of accessing to interlinked and hypertext documents via the Internet
 - Client-server design for transfer text, images, videos, and other multimedia, encoded with html (hypertext markup language), via a protocol (http, hypertext transfer protocol)
 - The client side is usually a browser, a GUI environment, sending an http request to a web server (by specifying a URL, universal resource locator)
 - Asynchronous communication

http://www.ntnu.edu.tw/infomation/contact.html domain



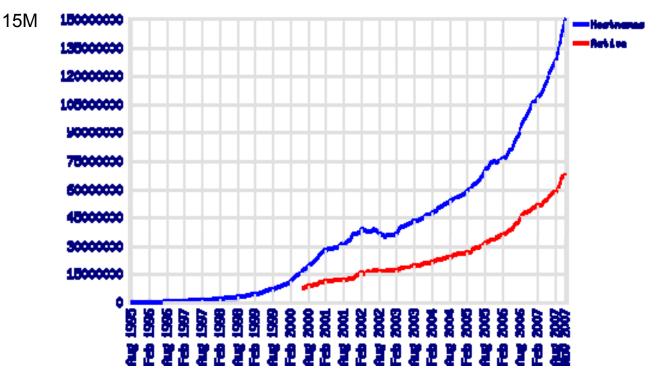
Web Characteristics

- No Control: democratization of creation and linking (publishing). Content includes truth, lies, obsolete information, contradictions
- Distributed Data: Documents spread over millions of different web servers...
- Heterogeneity: Unstructured (text, html, ...), semi-structured (XML, annotated photos), structured (databases)...
- Variety of Languages: The types of languages used are more than 100
- Large Volume: Scale much larger than previous text corpora (slowed down from initial "volume doubling every few months" but still expanding)
- Volatile Data: content can be dynamically generated and removed

. . .

Rapid Proliferation of Web Content

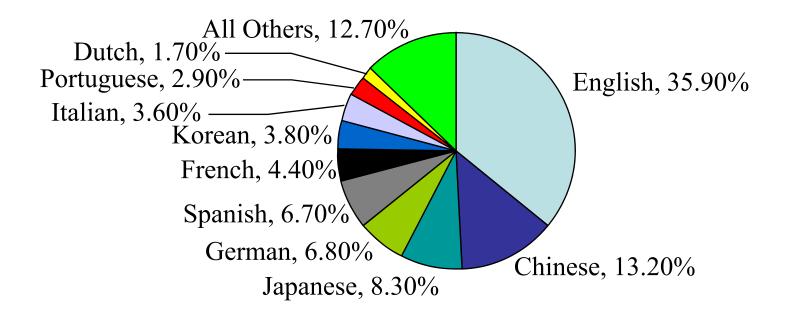
 Total Web Sites Across All Domains August 1995 -November 2007 (<u>http://news.netcraft.com</u>)



 A large fraction of growth in sites has come from the increasing number of blogging sites (in particular at Live Spaces, Blogger and MySpace) in the recent past

Internet Users by Languages

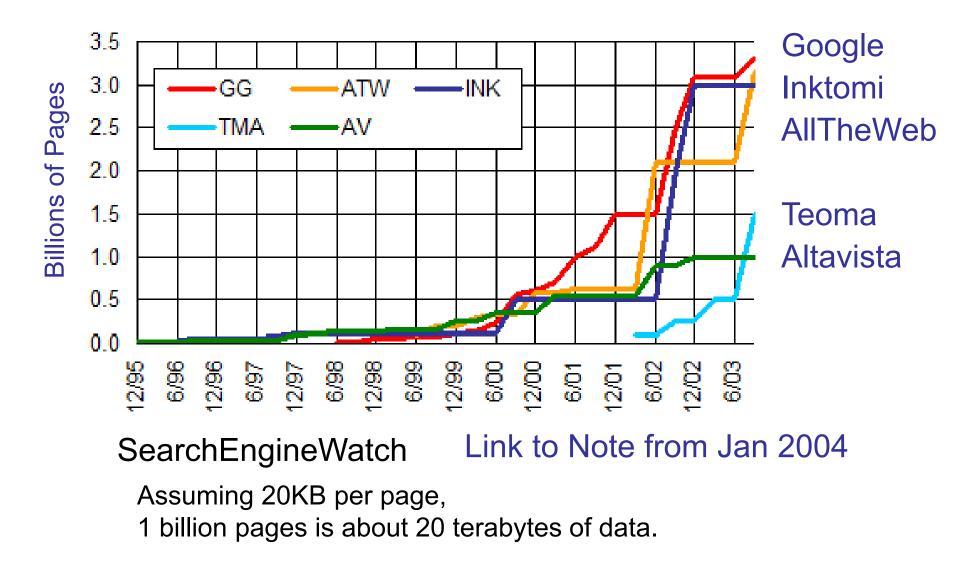
• End of 2004, total 801.4 millions



Access to Web Content

- Full-text index search engines
 - E.g., Google, Altavista, Excite, Infoseek, etc.
 - Keyword search supported by inverted indexes and ranking mechanisms
- Manual hierarchical taxonomies (directories) populated with web pages in categories (i.e., portal sites)
 - E.g., Yahoo!, Yam, etc.
 - Human editors assemble a large hierarchically structured directory of web pages
 - Users browse through trees of category labels

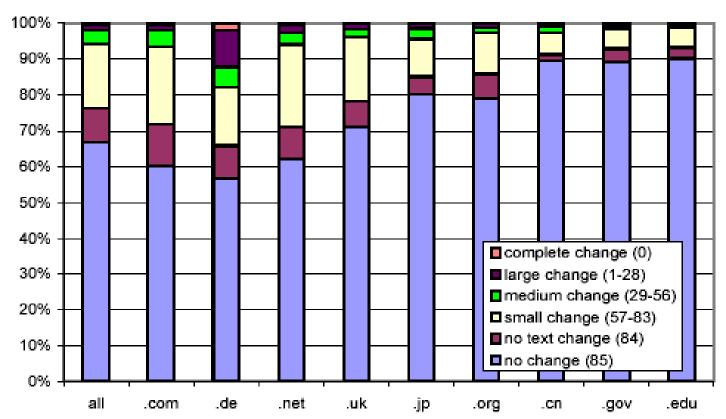
Growth of Web Pages Indexed



• This slide is adopted from Raymond J. Mooney's teaching materials

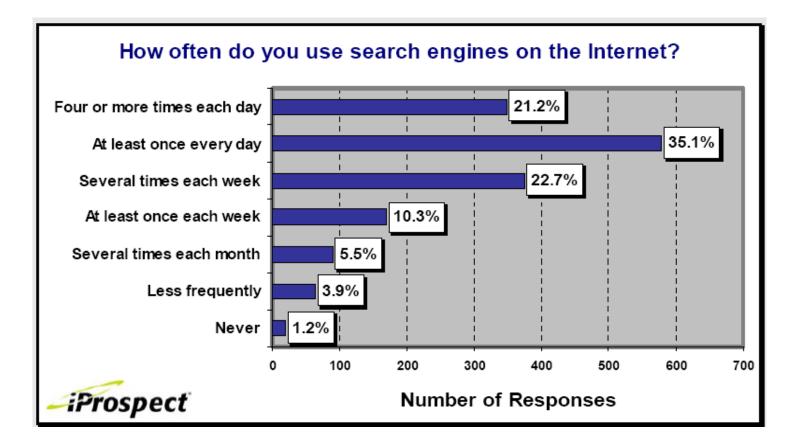
Rate of Change for Web Pages

• Fetterly et al. study (2002): several views of data, 150 million pages over 11 weekly crawls



Bucketed into 85 groups by extent of change

Frequency of Using Search Engines



http://www.iprospect.com

User Query Needs (1/4)

- User query roughly fall into three categories
 - Informational want to learn about something
 - E.g., "Taroko"
 - Navigational want to go to that page
 - E.g., "China Airlines"
 - Transactional want to do something (web-mediated)
 - Purchasing a product, downloading a file or making a reservation

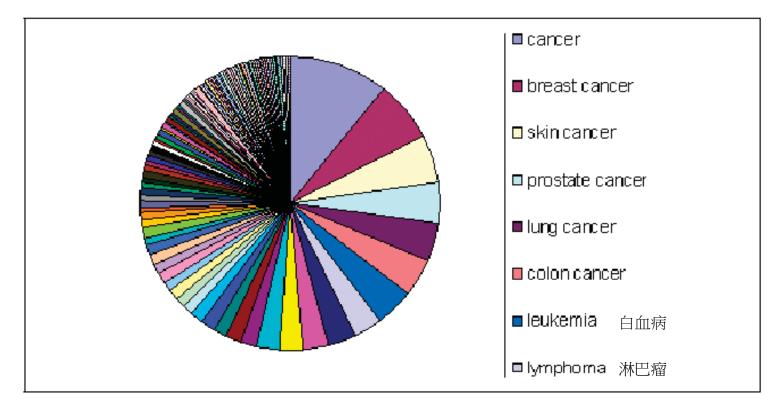
Discern which of these categories a query falls into can be challenging !

User Query Needs (2/4)

- Ill-defined queries
 - Short
 - 2001: 2.54 terms avg, 80% < 3 words
 - 1998: 2.35 terms avg, 88% < 3 words
 - Imprecise terms
 - Suboptimal syntax
 - Low effort
- Specific behavior
 - 85% look over one result screen only (mostly above the fold)
 - 78% of queries are not modified (one query/session)
- Wide variance in
 - Needs
 - Expectations
 - Knowledge
 - Bandwidth

User Query Needs (3/4)

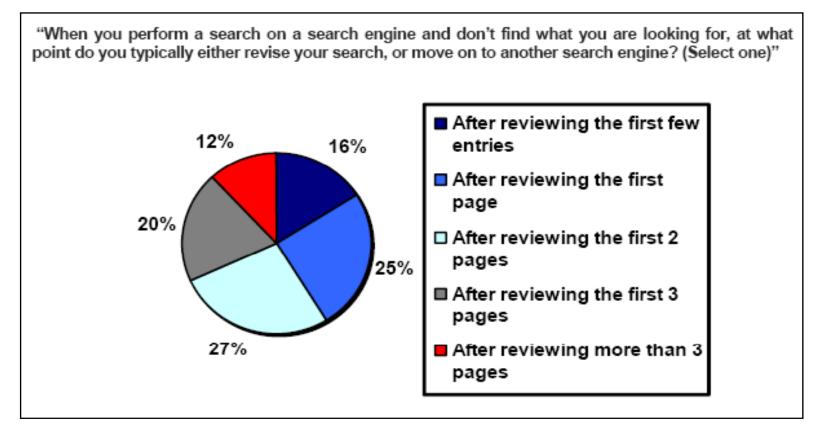
• Query Distribution



 Power law: few popular broad queries, many rare specific queries

User Query Needs (4/4)

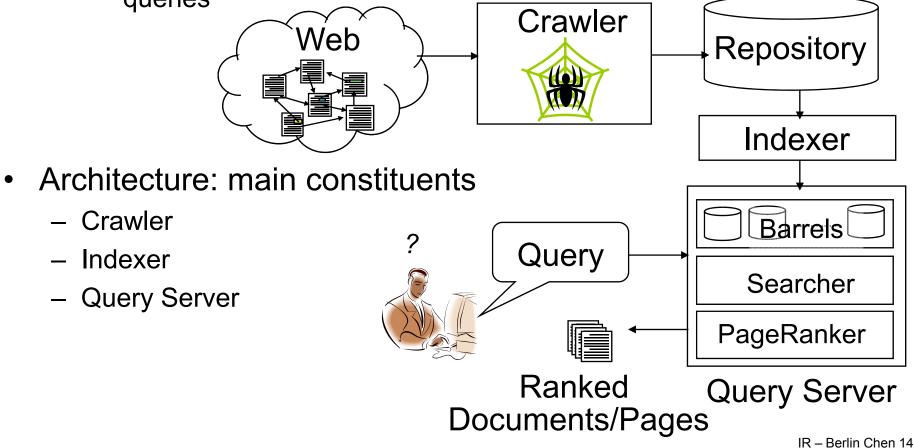
• How far do people look for results?



(Source: iprospect.com WhitePaper_2006_SearchEngineUserBehavior.pdf)

Web Search Engines (1/2)

- Goal
 - Return both high-relevance and high-quality (i.e., valuable) pages
 - Given the heterogeneity of the Web and the ill-formed queries

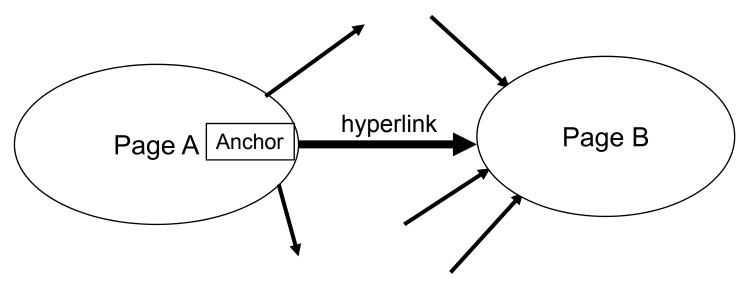


Web Search Engines (2/2)

- Crawler
 - Collect pages from the Web
 - Done by distributed crawlers
 - URL server sends lists of URL to be fetched by crawlers
 - Store server compresses and stores pages (full HTML texts) into a repository
 - Duplicate content detection
- Indexer
 - Process the retrieved pages/documents and represent them in efficient search data structures (inverted files)
- Query server
 - Accept the query from the user and return the result pages by consulting the search data structures

Hyperlink and Anchor Text (1/2)

- Web as a Directed Graph Two intuitions
 - Hyperlinks from a web page as a form of conferral of authority
 - I.e., A hyperlink between pages denotes author perceived relevance (quality signal)

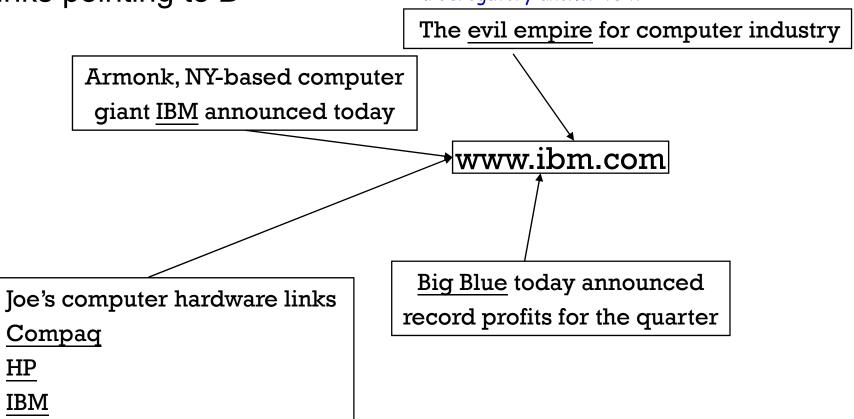


- The anchor (text) of the hyperlink describes the target page (textual context)
 - A short summary of the target page

 Journal of the ACM

Hyperlink and Anchor Text (2/2)

• When indexing a document *D*, include anchor text from links pointing to *D* a derogatory anchor text



PageRank Algorithm

- Proposed by Page and Brain, 1998
- Notations
 - A page A has pages $T_1 \dots T_n$ which point to it (citations)
 - d range from $0 \sim 1$, a damping factor (Google sets to be 0.85)
 - C(T) : Number of links going out of page T
- PageRank of a page A

$$PR(A) = (1 - d) + d\left(\frac{PR(T_1)}{C(T_1)} + \dots + \frac{PR(T_n)}{C(T_n)}\right)$$

- PageRank of each page is randomly assigned at the initial iteration and its value tends to be saturated through iterations
- A page with a high PageRank value
 - Many pages pointing to it
 - Or, there are some pages that point to it and have high PageRank values

Business Models for Web Search (1/3)

- Advertisers pay for banner ads (advertisements) on the site that do not depend on a user's query
 - CPM: Cost Per Mille (thousand impressions). Pay for each ad display
 - CPC: Cost Per Click. Pay only when user clicks on ad
 - CTR: Click Through Rate. Fraction of ad impressions that result in clicks throughs. CPC = CPM / (CTR * 1000)
 - CPA: Cost Per Action (Acquisition). Pay only when user actually makes a purchase on target site
- Advertisers bid for "keywords". Ads for highest bidders displayed when user query contains a purchased keyword
 - PPC: Pay Per Click. CPC for bid word ads (e.g. Google AdWords)
- This slide is adopted from Raymond J. Mooney's teaching materials

Business Models for Web Search (2/3)

• Paid banner ads (news portal)



Business Models for Web Search (3/3)

• Bid keywords (search engine)

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Final Project Description

• Reference site: http://140.122.185.33/IR-Demo/

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- Contact TA for details of Corpus and Internet/Web Application Programs
- Project Due: 23 Jan. 2009