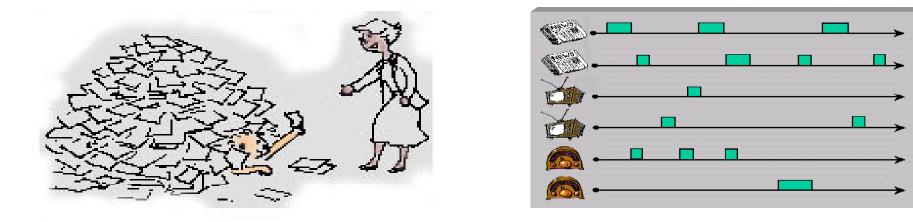
# Information Retrieval and Extraction

Berlin Chen



(Picture from the <u>TREC</u> web site)

#### **Textbook and References**

#### Textbooks

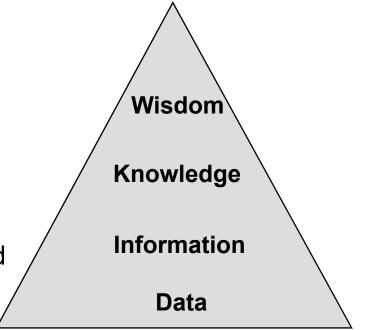
- R. Baeza-Yates and B. Ribeiro-Neto. *Modern Information Retrieval.* Addison Wesley Longman, 1999
- Christopher D. Manning, Prabhakar Raghavan and Hinrich Schütze, Introduction to Information Retrieval, Cambridge University Press, 2008
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#### • References

- D. A. Grossman, O. Frieder, *Information Retrieval: Algorithms and Heuristics*, Springer. 2004
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- I. H. Witten, A. Moffat, and T. C. Bell. *Managing Gigabytes: Compressing and Indexing Documents and Images*. Morgan Kaufmann Publishing, 1999
- C. Manning and H. Schutze. *Foundations of Statistical Natural Language Processing*. MIT Press, 1999
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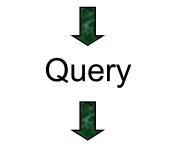
# Motivation (1/2)

- Information Hierarchy
  - Data
    - The raw material of information
  - Information
    - Data organized and presented by someone
  - Knowledge
    - Information read, heard or seen and understood
  - Wisdom
    - Distilled and integrated knowledge and understanding
  - Search and communication (of information) are by far the most popular uses of the computer



# Motivation (2/2)

- User information need
  - Find all docs containing information on college tennis teams which:
    - (1) are maintained by a USA university and
    - (2) participate in the NCAA tournament
    - (3) National ranking in last three years and contact information



Emphasis is on the retrieval of information (not data)

Search engine/IR system

### **Information Retrieval**

- Information retrieval (IR) is the field concerned with the structure, analysis, or organization, searching and retrieval of information
  - Defined by Gerard Salton, a pioneer and leading figure in IR
- Focus is on the user information need
  - Information about a subject or topic
  - Semantics is frequently loose
  - Small errors are tolerated
- Handle natural language text (or free text) which is not always well structured and could be semantically ambiguous

#### Data Retrieval

- Determine which document of a collection contain the keywords in the user query
  - Such documents are regarded as database records, such as a bank account record or a flight reservation, consisting of structural elements such as fields or attributes (e.g., account number and current balance)
- Retrieve all objects (attributes) which satisfy clearly defined conditions in a regular expression or a relational algebra expression
  - Which documents contain a set of keywords (attributes) in some specific fields?
  - Well defined semantics & structures
  - A single erroneous object implies failure!

# IR system

- Interpret contents of information items (documents)
  - Most of the information in such documents is in the form of text which relatively unstructured
- Generate a ranking (i.e., a ranked list of documents) which reflects relevance
- Notion of *relevance* is most important
  - Relevance judgment (using click-through data ?)
  - The other important issues
    - The vocabulary mismatch problem
    - Evaluation of retrieval performance

#### IR at the Center of the Stage

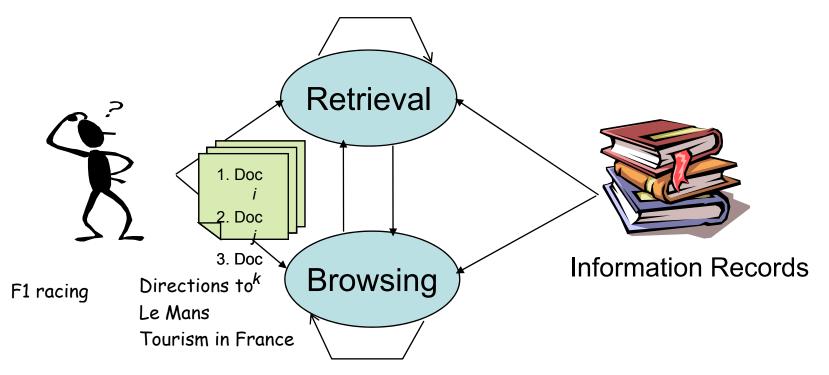
- IR in the last 20 years:
  - Modelng, classification, clustering, filtering
  - User interfaces and visualization
  - Systems and languages
- WWW environment (90~)
  - Universal repository of knowledge and culture
  - Without frontiers: free universal access
  - Lack of well-defined data model

#### **IR Main Issues**

- The effective retrieval of relevant information affected by
  - The user task
  - Logical view of the documents

#### The User Task

- Translate the information need into a query in the language provided by the system
  - A set of words conveying the semantics of the information need
- Browse the retrieved documents

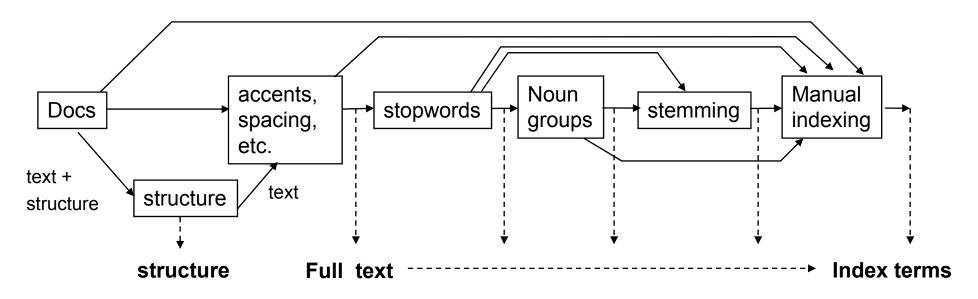


# Logical View of the Documents (1/2)

- A full text view (representation)
  - Represent document by its whole set of words
    - Complete but higher computational cost
- A set of index terms by a human subject
  - Derived automatically or generated by a specialist
    - Concise but may poor
- An intermediate representation with feasible *text* operations

#### Logical View of the Documents (2/2)

- Text operations
  - Elimination of stop-words (e.g. articles, connectives, ...)
  - The use of stemming (e.g. tense, ...)
  - The identification of noun groups
  - Compression ....
- Text structure (chapters, sections, ...)



#### Different Views of the IR Problem

....

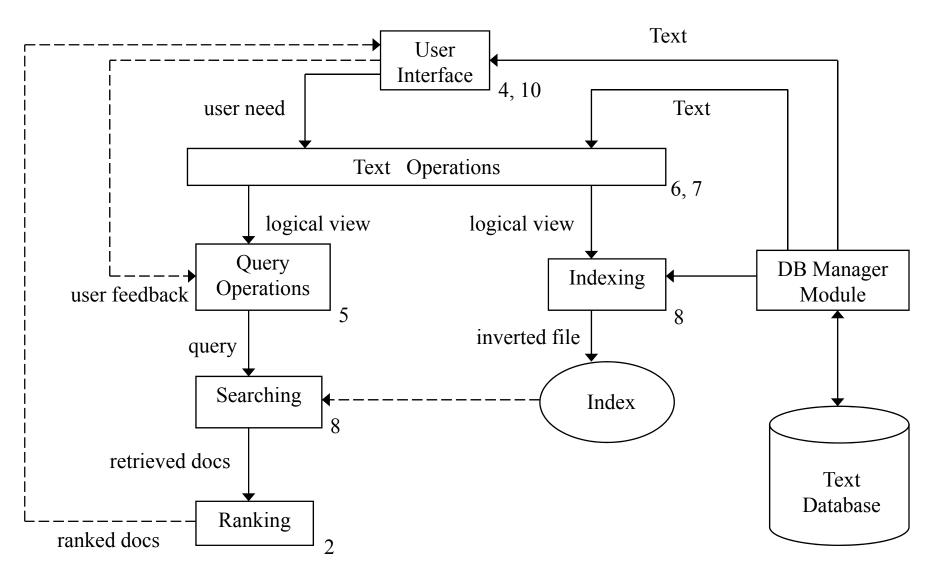
- Computer-centered (commercial perspective)
  - Efficient indexing approaches
  - High-performance matching ranking algorithms

- Human-centered (academic perceptive)
  - Studies of user behaviors
  - Understanding of user needs
    psychology

#### IR for Web and Digital Libraries

- Questions should be addressed
  - Still difficult to retrieve information relevant to user needs
  - Quick response is becoming more and more a pressing factor (Precision vs. Recall)
  - The user interaction with the system (HCI, Human Computer Interaction)
- Other concerns
  - Security and privacy
  - Copyright and patent

#### The Retrieval Process (1/2)



IR – Berlin Chen 15

# The Retrieval Process (2/2)

- In current retrieval systems
  - Users almost never declare his information need
    - Only a short queries composed few words (typically fewer than 4 words)
  - Users have no knowledge of the text or query operations

Poor formulated queries lead to poor retrieval !

# Major Topics (1/2)

• Four Main Topics

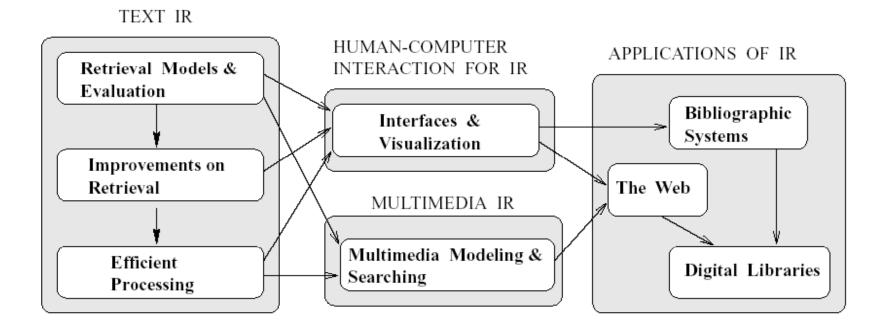
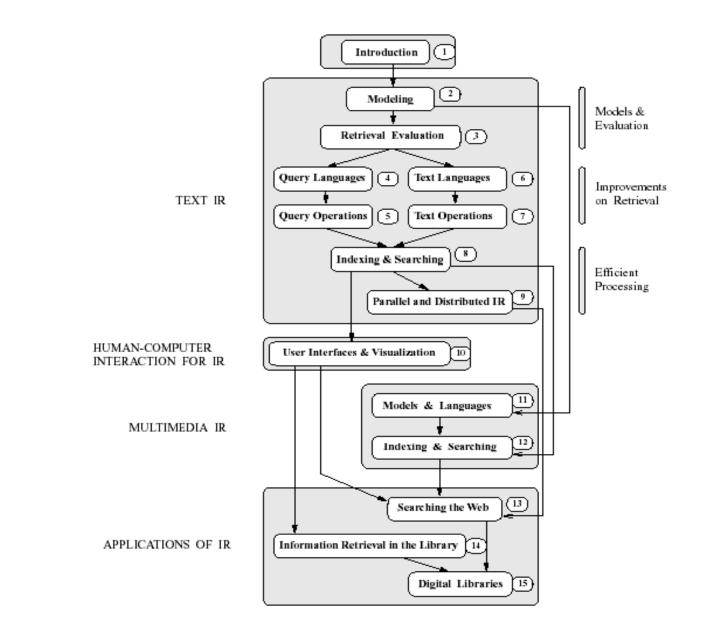


Figure 1.4 Topics which compose the book and their relationships.

# Major Topics (2/2)

- Text IR
  - Retrieval models, evaluation methods, indexing
- Human-Computer Interaction (HCI)
  - Improved user interfaces and better data visualization tools
- Multimedia IR
  - Text, speech, audio and video contents
  - Multidisciplinary approaches
  - Can multimedia be treated in a unified manner?
- Applications
  - Web, bibliographic systems, digital libraries

#### **Textbook Topics**

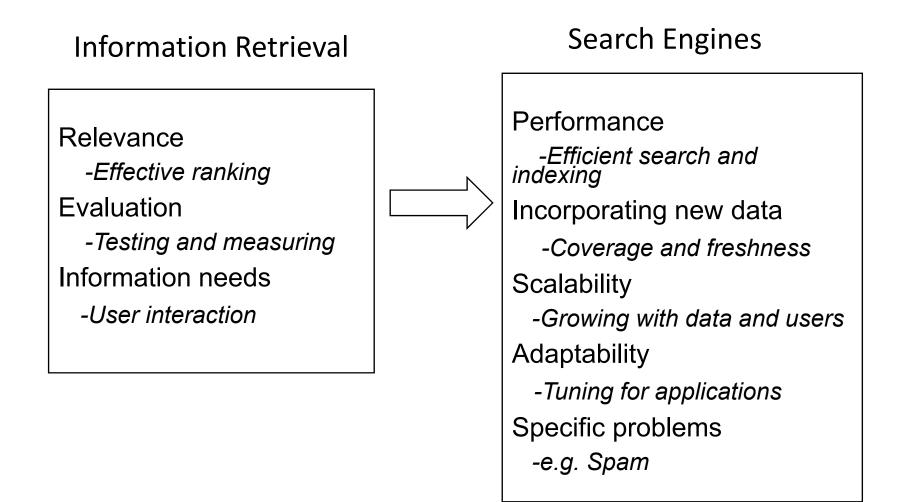


# Some Directions of Information Retrieval

| Example of Content | Example of Applications | Examples of Tasks  |
|--------------------|-------------------------|--------------------|
| Text               | Web search              | Ad hoc search      |
| Images             | Vertical search         | Filtering          |
| Video              | Enterprise search       | Classification     |
| Scanned documents  | Desktop search          | Question answering |
| Audio (Speech)     | Peer-to-peer search     |                    |
| Music              |                         |                    |

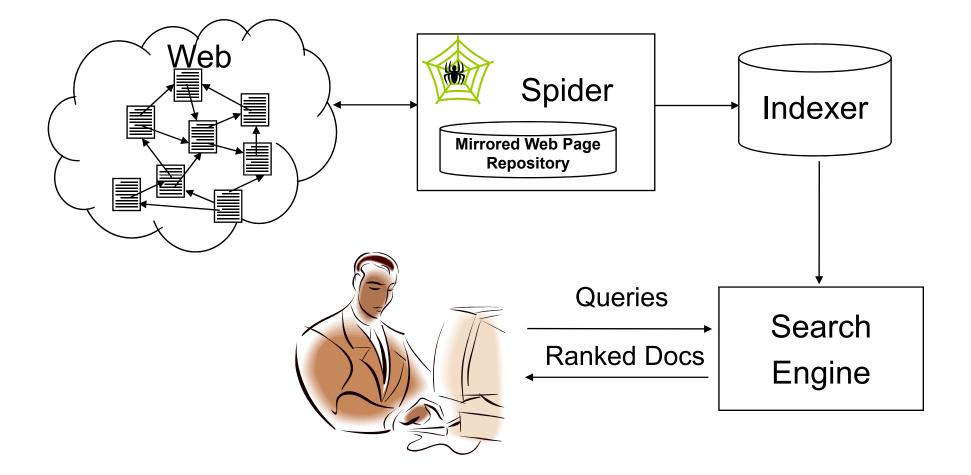
- In the past, most technology for searching non-text document relies on the descriptions of their content rather than the contents themselves
  - The need of "content-based" image/audio/music retrieval !
- Peer-to-peer search involves finding information in networks of nodes or computers without any centralized control

# **IR and Search Engines**



### Text Information Retrieval (1/4)

• Internet searching engine



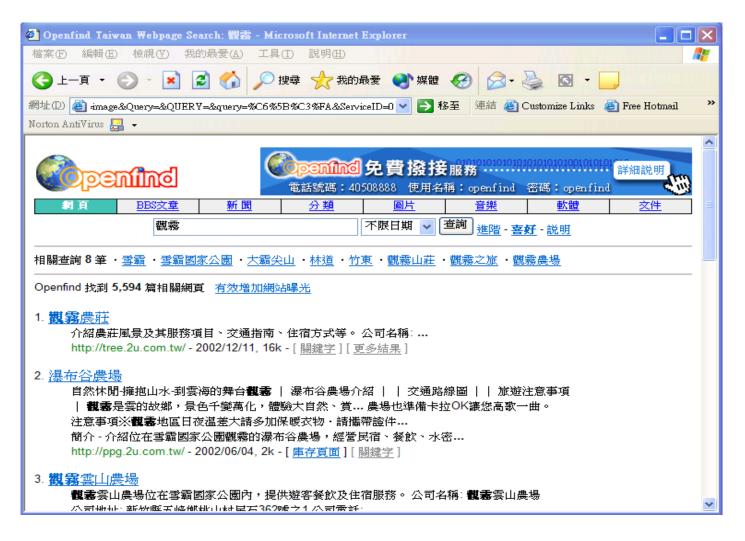
### Text Information Retrieval (2/4)

#### http://www.google.com



# Text Information Retrieval (3/4)

• http://www.openfind.com.tw (Service is No Longer Available)

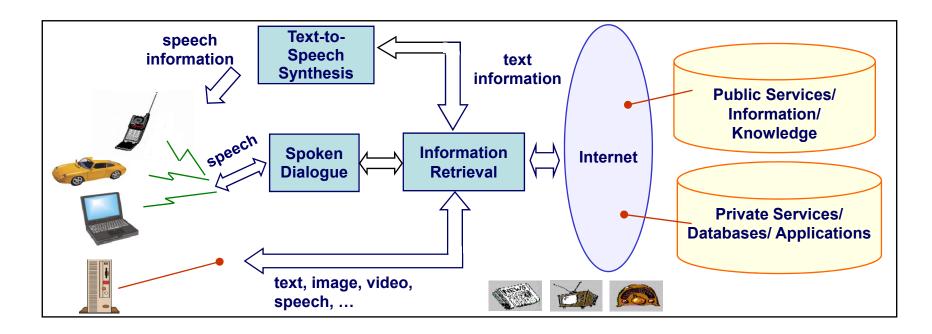


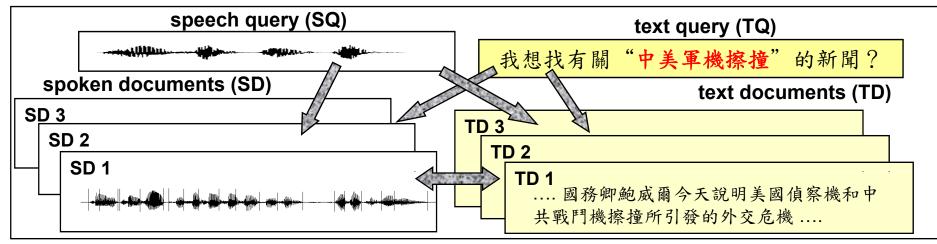
# Text Information Retrieval (4/4)

• http://www.baidu.com

| 设百度为首页 高级搜索 帮助        改百度为首页 高级搜索 帮助        防柏琳      百度搜索 在结果中找  |  |
|--|--|
| 新闻 <mark>网页</mark> 贴吧 MP3 图片   | 找到相关网页156篇,用时0.158秒  |
| 您要找的是不是: <u>陈柏霖</u><br><u>陈柏琳 (Berlin Chen) 的网页</u><br>Welcome to Berlin's Homepage 2004 Berlin Chen, Assistant Professor, Graduate Institut<br>e of Computer Science and Information Engineering, National Taiwan Normal University,<br>Taipei, Taiwan, ROC Personal Information My<br>www.csie.ntnu.edu.tw/~berlin/ 12K 2004-9-21 繁体 - <u>百度快照</u><br>www.csie.ntnu.edu.tw/_b的更多结 <u>果</u> | <u> </u>   |
| <u>Berlin Chen (陈柏琳) - Research</u><br>邱炫盛、 <mark>陈柏琳</mark> , "垃圾邮件过滤技术之初步研究," 投稿至「第十届人工智慧与应用研讨<br>会」, December 2陈怡婷、黄耀民、叶耀明、 <mark>陈柏琳</mark> ,"中文语音文件自动摘要之摘要模<br>型," 投稿至「第十届人工智慧与应用<br>140.122.185.120/berlin_research/research 38K 2005-8-15 繁体 - <u>百度快照</u>  | <u>总有一个人知道你问题的答案</u><br>发表留言创建陈柏琳贴吧                            |
| 140.122.185.120 上的更多结果      百度 choi吧 【Charlene Choi相关电影资料】      的关机仪式,该片导演刘镇伟偕同主演谢霆锋、蔡卓妍、范冰冰、陈柏琳、BOY'Z(关智<br>斌、张致恒)、梁洛施、谭耀文、戴娇倩等人盛装出席。>> http://ent.tom.com/1636/1      637/200517-115930.html 帖子相关图片: 作者: Angel      post.baidu.com/f?kz=8522392 125K 2005-8-6 - 百度快照   | 有许多话想对这个人说?<br>赶紧敲下来吧,让她/他感受一种幸福和惊<br>喜?您的心意,将在此一一传递<br>给陈柏琳传情 |
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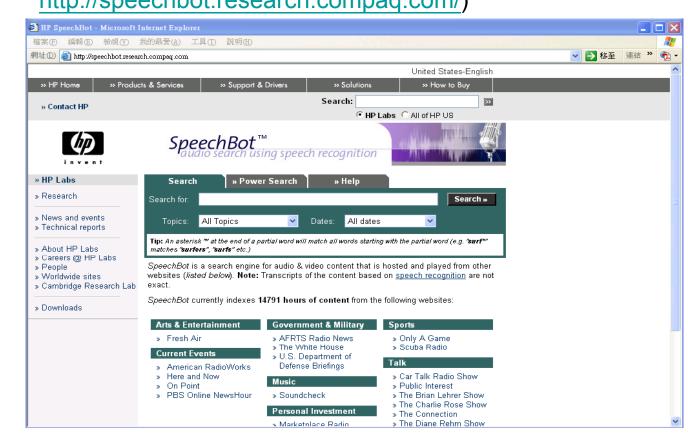
#### Speech Information Retrieval (1/4)





# Speech Information Retrieval (2/4)

- HP Research Group Speechbot System (Service is No Longer Available)
  - Broadcast news speech recognition, Information retrieval, and topic segmentation (SIGIR2001)
  - Currently indexes 14,791 hours of content (2004/09/22, http://speechbot.research.compaq.com/)



#### Speech Information Retrieval (3/4)

- Speech Summarization and Retrieval •
- ,輸入聲音問句:"請幫我查總統府升旗典禮"



中文影音多媒體資訊檢索維形展示系統。

搜尋

5 4

#### Speech Information Retrieval (4/4)

• Speech Organization



 L.-S. Lee and B. Chen, "Spoken Document Understanding and Organization," *IEEE Signal Processing Magazine* 22(5), pp. 42-60, Sept. 2005

#### Visual Information Retrieval (1/4)

Content-based approach

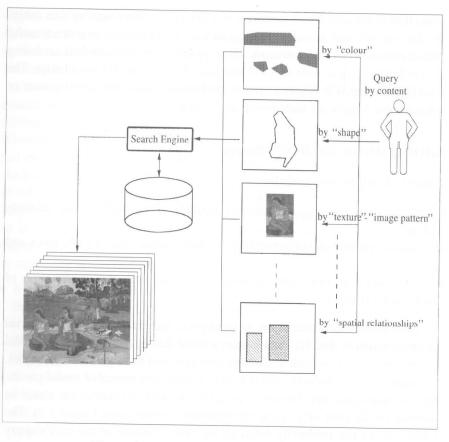


Figure 1.2 Different types of query by example.

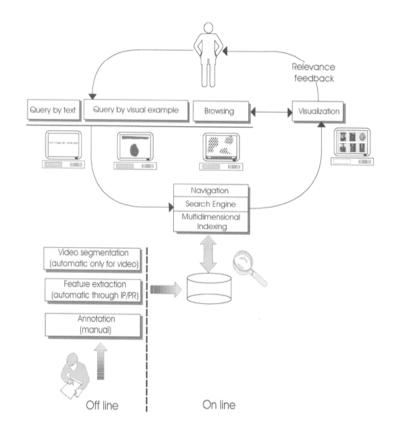


Figure 1.5 Sketch of a new-generation visual information retrieval system for video.

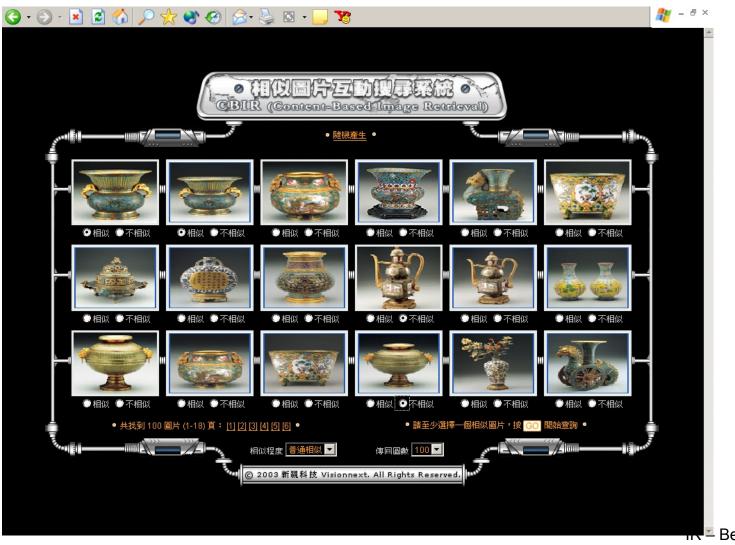
# Visual Information Retrieval (2/4)

Images with Texts (Metadata)



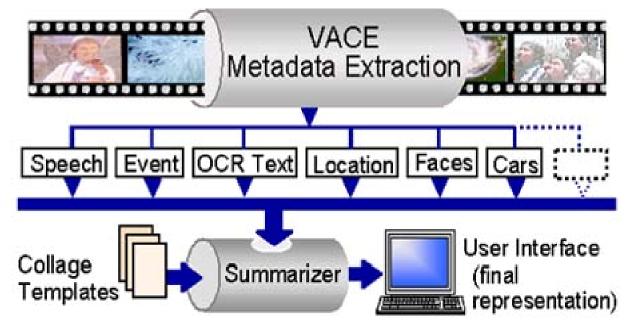
### Visual Information Retrieval (3/4)

Content-based Image Retrieval

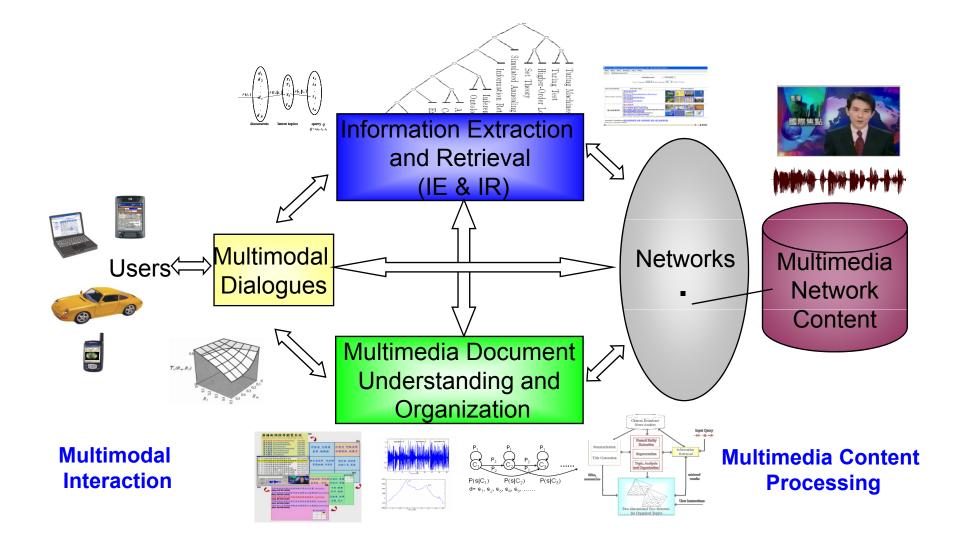


#### Visual Information Retrieval (4/4)





#### Scenario for Multimedia information access



## Other IR-Related Tasks

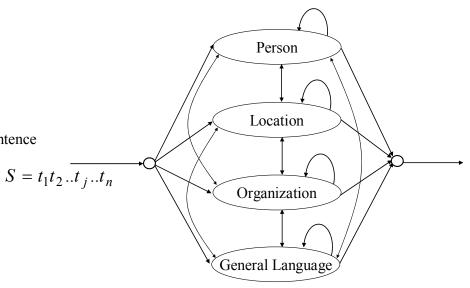
- Information filtering and routing
- Term/Document categorization
- Term/Document clustering
- Document summarization
- Information extraction
- Question answering
  - "What is the height of Mt. Everest?"
- Crosslingual information retrieval
- . . . . .

# **Document Summarization**

- Audience
  - Generic summarization
  - User-focused summarization
    - Query-focused summarization
    - Topic-focused summarization
- Function
  - Indicative summarization
  - Informative summarization
- Extracts vs. abstracts
  - Extract: consists wholly of portions from the source
  - Abstract: contains material which is not present in the source
- Output modality
  - Speech-to-text summarization
  - Speech-to-speech summarization
- Single vs. multiple documents

### Information Extraction

- E.g., Named-Entity Extraction
  - NE has it origin from the Message Understanding Conferences (MUC) sponsored by U.S. DARPA program
    - Began in the 1990's
    - Aimed at extraction of information from text documents
    - Extended to many other languages and spoken documents (mainly broadcast news)
  - Common approaches to NE
    - Rule-based approach
    - Model-based approach Sentence
    - Combined approach

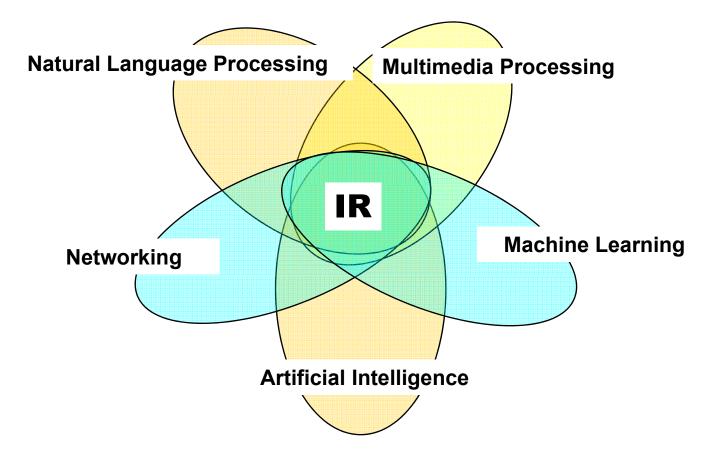


# **Cross-lingual Information Retrieval**

- E.g., Automatic Term Translation
  - Discovering translations of unknown query terms in different languages
  - E.g., The Live Query Term Translation System (LiveTrans) developed at Academia Sinica/by Dr. Chien Lee-Feng

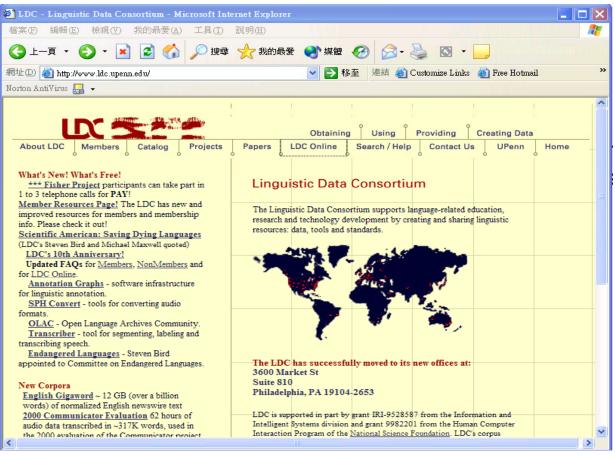
| 4                                    | 👌 Live Trans: Multilingual In  | formation & Terminology Exchange Center - Microsoft Internet Expl  | orer            |  |  |
|--------------------------------------|--|--|-----------------|--|--|
|                                      | 檔案 ④ 編輯 ④ 檢視 (♥)   | 我的最愛( <u>A</u> ) 工具(I) 説明(H)   |                 |  |  |
| 4                                    | 網址① http://livetrans.iis.sin   | ica.edu.tw/  |                 |  |  |
|                                      | national palace museum FindTranslations<br>Source Language: English v Target Language: Big5 v ⊙ Fast ⊙ Smart |  |                 |  |  |
|                                      | Query/Translation  | Relevant Pages   | Relevant Images |  |  |
| Machine-<br>Extracted<br>Translation | national palace museum   | * <u>National Palace Museum</u><br>[Gloss translation:]<br>* <u>TiT Museums: The National Palace Museum: 70 Years Young</u><br>[Gloss translation:]<br>* <u>Jades from the National Palace Museum</u><br>[Gloss translation:]<br>* <u>National Palace Museum Exhibition</u><br>[Gloss translation:]  |                 |  |  |
|                                      | 國立故宮博物院  | * <u>國立故宮博物院</u><br>[Gloss translation: national palace museum,]<br>* <u>國立故宮博物院 預防性文物保存研習會</u><br>[Gloss translation: national palace museum to prevent cultural relic to conserve]<br>* <u>國立故宮博物院院長 杜正勝 先生</u><br>[Gloss translation: national palace museum president sir]<br>* <u>國立故宮博物院古文物及藝術品管理辦法</u><br>[Gloss translation: national palace museum cultural relic art to supervise means] |                 |  |  |
|                                      | Automatic Translation<br>Dictionary Lookup:Unava   | <b>s:<u>國立故宮博物院; 故宮; 故宮博物院;</u> 國立; 國立故宮博</b> 特<br>ailable!  |                 |  |  |

#### **Multidisciplinary Approaches**



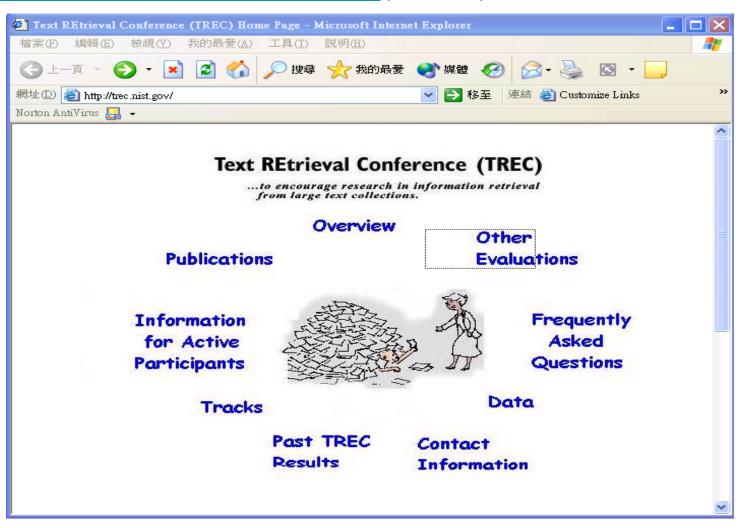
#### Resources

- Corpora (Speech/Language resources)
  - Refer speech waveforms, machine-readable text, dictionaries, thesauri as well as tools for processing them
    - LDC Linguistic Data Consortium



# Contests (1/2)

• Text REtrieval Conference (TREC)



### Contests (2/2)

#### US National Institute of Standards and Technology

| 🖉 Benchmark Tests - Microsoft Inte                | rnet Evnlorer                                  |  |           |
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|   | Conversational Telephone Recognition           | 1998 Speaker Detection & Tracking Development                  | ^         |
| NIST  | 2001 HUB-5 Evaluation Plan, multiple languages | Evaluation   |           |
| National Institute of<br>Standards and Technology | 2000 HUB-5 Evaluation Plan, multiple languages | 1998 Speaker Recognition Evaluation                            |           |
| signatures and rectinology                        | 1998 HUB-5 English Evaluation                  | 1997 Speaker Recognition Evaluation                            |           |
|   | 1997 HUB-5NE Evaluation                        | 1996 Speaker Recognition Evaluation                            |           |
| Contract Webmenter                                | 1997 HUB-5E Evaluation                         |  |           |
| Contact Webmaster                                 |  |  |           |
|   |  | -<br>Information Extraction Entity                             |           |
|   |  | Information Extraction - Entity<br>Recognition:                |           |
|   | Topic Detection and Tracking (TDT)             |  |           |
|   | General Information                            | 2002 ACE-Evaluation  |           |
|   | TDT 2004 Evaluation                            | 2001 ACE-Evaluation  |           |
|   | TDT 2003 Evaluation                            | 2000 ACE - Evaluation  |           |
|   | TDT 2002 Evaluation                            | 1999 Information Extraction - Entity Recognition<br>Evaluation |           |
|   | TDT 2001 Evaluation                            | LValdaton  |           |
|   | TDT 2000 Evaluation                            |  |           |
|   | 1999 TDT3 Evaluation                           |  |           |
|   | 1998 TDT2 Evaluation                           | Spoken Document Retrieval                                      |           |
|   |  | 2000 TREC Spoken Document Retrieval Track                      |           |
|   |  | Evaluation   |           |
|   | Machine Translation                            | 1999 TREC Spoken Document Retrieval Track                      |           |
|   |  | Evaluation   |           |
|   | General Information                            | 1998 TREC Spoken Document Retrieval Track                      |           |
|   |  | Evaluation   |           |
|   |  | 1997 TREC Spoken Document Retrieval Track                      | <u> </u>  |
| e   |  |  |           |

### Conferences/Journals

- Conferences
  - ACM Annual International Conference on Research and Development in Information Retrieval (SIGIR)
  - ACM Conference on Information Knowledge Management (CIKM)

- ...

- Journals
  - ACM Transactions on Information Systems (TOIS)
  - ACM Transactions on Asian Language Information Processing (TALIP)
  - Information Processing and Management (IP&M)
  - Journal of the American Society for Information Science (JASIS)

- ...

#### **Tentative Topic List**

Course Overview & Introduction

Retrieval Models (I) - Classic Retrieval Models (Boolean, Vector Space and Probabilistic Models)

Retrieval Performance Evaluation - Measures

Retrieval Performance Evaluation - Collections

Retrieval Models (II) - Improved Approaches (Fuzzy Set, Extended Boolean, Generalized Vector Space Models)

Query Operations (Query Expansion and Term Re-weighting)

Retrieval Models (III) - Latent Semantic Analysis (LSA)

Retrieval Models (IV) - Language Models

Retrieval Models (V) - Learning to Rank

Clustering for Information Retrieval

Classification for Information Retrieval

Efficient Indexing and Searching

Web Search Basics

Cross-lingual Information Retrieval

Spoken Document Recognition, Retrieval and Summarization

# Grading (Tentative)

- Midterm (or Final): 20%
- Homework/Projects: 50%
- Presentation: 20%
- Attendance/Other: 10%
- TA: 張鈺玫同學
  - E-mail: cheese0613@gmail.com
  - Tel: 29322411ext 208 (資工系208室)